



## Welcome to Henderson County Social Services

To improve the safety, health, well-being, independence, and quality of life for children, the elderly and disabled, and families in Henderson County.



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[Social Work Services](#) [1]

[1]

An important health and safety service for our community's children, our staff members are available 24 hours a day year round to receive reports of suspected child abuse and neglect and conduct prompt investigative assessments. When abuse or neglect is determined, our staff works with the family in their home (when safe to do so). Through home based services, staff strive to enable abused and neglected children to remain with their families rather than be placed in foster care.

[Read more](#) [1]

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[Financial Assistance](#) [2]

Email: [Esinfo@hendersoncountync.gov](mailto:Esinfo@hendersoncountync.gov) [3]

Phone: 828-697-5500

[Read more](#) [2]



[4]

[Healthcare](#) [4]

With rising health care costs even families with middle income can have trouble with medical and insurance costs. Our goal is to assist families with these medical costs. On average, 763 elderly and disabled people and 7,352 children received health care through our medicaid program in Henderson County. Fifty eight percent of all children ages 0 to 6 in Henderson County received health care paid for by Medicaid or North Carolina Health Choice.

**Medicaid:**

Allows eligible citizens to receive physician services as well as routine preventive care for children, inpatient and outpatient hospital care and prescriptions. The program also emphasizes prenatal care for pregnant women. Medicaid is also a significant source of income for nursing home care, medical care, and prescription drugs for elderly and disabled citizens. It also helps provide home and community based services to individuals who would otherwise require nursing facility care.

[Read more](#) [4]



- [COVID-19 Measures for Social Services](#) [5]

**Hours:** 8:00 AM - 4:30 PM; please make an appointment if you need to see a specific worker.

**Special Instructions:** Social Distancing will be maintained throughout the lobby area.

**Other Information:** Visitors to the Department of Social Services will have their temperatures checked by staff before proceeding into the lobby area. Anyone with a temperature over 100.4 degrees will be asked to return to their car and call in to the reception staff for assistance.

[Read more](#) [5]

**"Attention Medicaid Beneficiaries:**

## Notice of Your Rights Under Hawkins v. Cohen"

[Notice from the United States District Court for the Eastern District of NC](#) [6]

[Aviso del Tribunal de Distrito de los Estados Unidos para el Distrito Este de Carolina del Norte](#) [7]

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